



Protection & Indemnity
Driven by local knowledge





MAXIMISING EFFICIENCY

MINIMISING COSTS

When a ship is involved in an incident which requires prompt assistance, experience and local knowledge are vital for the timely release of the vessel and for mitigating financial exposure. At ES Global, we have the knowledge and resources to respond quickly to an incident anywhere in the GCC. From the time that we are contacted to the final settlement of the claim, as your P&I Correspondent, we will take care of every detail to protect the Club's and Members' interests.

GCC-wide Network

Established in 1978, ES Global has a strong presence in all UAE ports and an extensive network across the GCC. We have in-depth knowledge of local rules and regulations, and a strong working relationship with Port Authorities, Harbour Masters, Customs, Immigration Officers and Embassies. This enables us to resolve problems promptly and effectively to the satisfaction of Members and Clubs.

Four decades of local knowledge, industry insights and an enviable regional network, coupled with a commitment to exceed expectations, make us uniquely equipped to meet the needs of our customers. Our Shipping division has embarked on an ambitious growth strategy and has now added P&I to its expanding portfolio of services.

Complete Coverage

As a Correspondent, we act as a local representative of the Club and its Members. We have well-defined disaster and casualty responses in place to handle all claims and incidents as soon as we are notified. Our close relationship with local authorities ensures that the situation on the ground remains in control, and we are able to provide practical guidance to the ship's crew and Member. We also assist in issuing Letters of Undertaking (LOU) and bank guarantees on behalf of our Principals.

A to Z in Claims & Risk Management

Think of us as your one-stop shop. We offer claims management on a case-by case basis as well as below-deductible claims handling. In addition, we offer the full range of risk management services. We monitor all aspects of loss prevention and damage control, focusing on minimising the probability of an incident recurring.



Array of Surveying Services

Our team of Surveyors has the experience and technical knowledge required for loss prevention, casualty management and assessment of maritime risk in the aftermath of an incident. Our services include surveys of AIQS, cargo, contamination, vessel condition, draft and bunker as well as hold inspections. We also undertake claims investigations and ship and shore-based inspections.

Timely Medical Assistance

When a medical incident occurs, we are there to assist with all crew requirements and formalities. We can provide the ship's crew the best medical attention by organizing visits to doctors and hospitals. We also arrange land and air ambulances, medical evacuation and repatriation and other relevant assistance.



Experienced & Professional Team

A core team of professionals is always at hand to provide highly-focused 24x7 assistance, 365 days of the year. Our team is not only armed with practical local knowledge of current shipping regulations and practices worldwide, but it also has over 30 years of global P&I experience. We have first-hand experience in handling incidents relating to complicated collisions, marine pollution, cargo claims as well as repatriation of crew. Our wide range of services cover all aspects of P&I claims handling. When you contact us, you are assured that we will resolve your issues in the most amicable manner and with the least financial exposure.

OUR SERVICES

- Proactive Claims Management
- LOU & Bank Guarantee provision
- Appointment of Surveyors & Lawyers
- In-house Surveyor provision
- Claims & Risk Management
- Medical Evacuation & Repatriation

CONNECT WITH US

@ claims.gcc@esglobal.ae  www.esglobal.ae

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